



FAQ'S

■ How energy efficient is this water heater?

– These water heaters are some of the most efficient water heaters on the market, ranging from 0.92 to 0.93 in Uniform Energy Factor (UEF). The higher the UEF value, the higher the efficiency.

■ What is EcoNet®?

– EcoNet® is Rheem's platform for connectivity and advanced features for water heaters and HVAC systems. EcoNet® allow users to remotely control, monitor, and receive important notifications related to their product. Connecting Gladiator also provides homeowners additional features such as ability to track energy usage and set daily water heating schedules. Wi-Fi connectivity is not required for the water heater to operate.

■ Do I need an iPhone or an Android phone to connect?

– The EcoNet® app is available for both iPhone and Android.

■ What do I need to do to connect the water heater to my phone?

– Set up is easy and only requires 3 simple steps!

1. Download Rheem EcoNet® app from App Store or Google® Play
2. Press "Wi-Fi Setup" button on water heater
3. Follow instructions in app to complete setup.

■ What is the warranty and what does it cover?

– This product has a 12 year tank and parts warranty and a 3 year in-home labor warranty. This means Rheem will provide replacement for any parts or the entire tank if it fails due to a defect in materials or workmanship. If the failure occurs in the first 3 years, Rheem will provide all labor and in-home service necessary for that replacement.

■ Will the water heater fit in my home?

– This model offers a variety of sizes and gallon capacities to meet the installation location in your home. We recommend consulting a plumber to make sure you purchase the right model for your family size and water heater location.

■ Does it work with Nest like other EcoNet water heaters?

– Yes, when paired with a Nest this product supports Away Mode only.

■ What is vacation mode and how does it work?

– Vacation mode, also known as "Away Mode" is a setting which allows you to lower the water heater temperature when you are away from the home, conserving energy.

■ What size circuit breaker is needed?

– This water heater requires 30 amp double pole breakers

■ What are the voltage requirements?

– This water heater runs on 240V.

■ What is the difference between the 4500 and 5500 watt models?

– 5500 watt models provide a higher rate of recovery when heating the tank.



The new degree of comfort.®